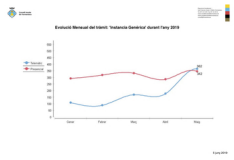

The Formentera Council's new technologies department reports that this May, for the first time since the launch of the Virtual Citizen's Information Office (OVAC), more general business has been conducted online than in person, at the Citizen's Information Office (OAC).

From 1 to 31 May, 362 administrative formalities were completed on the OVAC compared to 342 in person at the OAC—“proof”, asserted acting department head Rafael González, “that the surge of online formalities is still going on”. “We've seen it before in many areas”, said González, “people got more used to taking care of certain official business online than in person”.

One of the most popular requests—metred parking pass renewals—has long been more common online than in person. Whereas 198 were completed at the OAC, 454 were done on the OVAC website.

González added that “the Office of New Technologies will continue working to improve the OVAC and increase the total number of formalities processed online—making such business more accessible and more efficient and sparing all of us trips, time and paper”.

5 June 2019
Office of Communication
Formentera Council