

The Citizen Information Office (*Oficina d'Atenció al Ciutadà, OAC*) will cease to require visitors to schedule an appointment during normal hours of operation, Monday to Friday from 9.00am to 2.00pm and Thursday afternoons from 4.00pm to 6.00pm. Appointments remain open to islanders who prefer this option. They can be scheduled by calling 971 321 087 between 8.30am and 8.00pm.

Bartomeu Escandell, Councillor of Economy, Finance and General Services, described the move as "one step closer to normality, but we want to continue offering the possibility of booking appointments, which proved quite popular and saves provident visitors from having to wait".

The councillor remarked that the entire range of local government services can be accessed electronically on the Virtual Citizen Information Office (*OVAC*) and encouraged islanders to use "virtual channels that eliminate the need for in-person visits".

Capacity restrictions and health and safety measures will be respected at all times.

1 December 2021
Communications Office
Consell de Formentera